

Step1 お客様の来店

You : Welcome.
 How many people, please?
 Customer : Three.
 You : Smoking or non-smoking?
 Customer : Non-smoking, please.
 May we have a table by the window?
 You : I'm sorry.
 All the window tables have been taken.
 Is this table all right?
 Customer : Fine. Thank you.
 You : This way, please.



接客に役立つ英語表現

Welcome.	May I help you?
Good morning.	Good after noon.
Good evening.	Thank you very much.
You're welcome. / That's all right.	One moment, please.
Thank you for waiting.	Certainly.
I'll be right with you.	This way, please.
Excuse me.	Excuse me?
Please, take your time.	Here you are.
Sure.	~ I think ,
Right.	Right?